**Gordon Moseley**

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**Professional Summary**

Experienced IT professional with 15+ years in system administration, technical support, and incident management, specializing in Cybersecurity operations. Versed at implementing robust security measures, optimizing technology, and troubleshooting complex issues.

**Technical Skills**

* **Operating Systems:** Windows, macOS, Linux (RHEL, Ubuntu, CentOS)
* **Networking:** TCP/IP, DNS, DHCP, VPN, Firewalls, IDS, DLP
* **Languages & Scripting:** Python, Bash, SQL, JavaScript, C, HTML/CSS
* **Tools & Technologies:** VMware, Docker, Git, LAMP Stack, Active Directory (Azure AD), Microsoft Intune, JAMF, ServiceNow
* **Databases:** MySQL
* **Security Tools:** Antivirus, Endpoint Protection, Vulnerability Scanners, Penetration Testing Tools
* **Compliance & Frameworks:** HIPAA, ITIL, NIST
* **Cloud Platforms:** Azure

**Certifications**

* **ISC2 SSCP** (Systems Security Certified Practitioner)
* **Google Certified in Cyber Security**
* **Google IT Automation with Python Professional Certificate**
* **CompTIA: A+**, **Security+ CE**, **Linux+**

**Professional Experience**

**IT Specialist** | Princeton University - Princeton, NJ January 2022 – Present

* Resolved complex Tier II/III network and security issues. Trained Help desk in advanced troubleshooting
* Managed incident detection, response, malware analysis, vulnerability assessments, data encryption, and endpoint protection.
* Administered user accounts, devices, and access (MFA, IAM) via Active Directory (Azure), Intune, and JAMF.
* Ensured data integrity, privacy, and confidentiality via backup, recovery, and security permissions.
* Conducted security awareness training, patch management, and IT asset inventory.
* Provided executive support for high-profile university offices (President, NASA, DOE PPPL).

**Computer Analyst** | Brookdale Hospital / DELL - Brooklyn, NY March 2019 – December 2022

* Ensured 100% HIPAA compliance via security measure implementation and patch deployment on healthcare systems.
* Managed client asset troubleshooting, upgrades, and deployments for healthcare solutions (Citrix, Epic, AllScripts)
* Met SLAs and executed service delivery via ServiceNow during the COVID-19 peak.

**I.T. Vulnerability Analyst** | AIG / DELL - New York, NY May 2014 – March 2019 (Contract)

* Analyzed penetration test; conducted design/security source code reviews (Java, PowerShell, ASP.NET).
* managed vulnerabilities; supported firewall, proxy, IDS/IPS, DLP, and vulnerability scanners.
* Managed global anti-virus/threat agents; formalized security policies using ITIL and NIST frameworks.

**Help Desk Level III** | U.S. Department of Labor - New York, NY March 2010 – September 2014

* Scripted process automation and reporting using SQL; managed network infrastructure, email, and file shares.

**Help Desk** | National Grid - New York, NY January 2009 – December 2009 (Contract)

* Provided remote desktop assistance (LAN/VPN) via Active Directory; supported mail migration and troubleshooting.

**Apple MacOS System Administrator** | Data Velocity - New York, NY October 2008 – December 2008 (Contract)

* Maintained small business servers, configured secure VPNs, and scripted task automation for Windows/UNIX/Linux clients.

**Information Systems Technician** | U.S. NAVY - Mayport, FL June 2006 – September 2008

* Executed disaster recovery strategies; automated backup and advanced data protection measures.
* Performed comprehensive vulnerability/threat analyses; managed risk mitigation and resolved network security issues.
* Oversaw data migration/integration across Windows, Linux, and macOS platforms, implementing security controls for sensitive data.

**Education**

* **Electrical Engineering** | University of Florida – Florida 2014
* **AOS in Computer Programming & Info Systems** | ASA - Brooklyn, NY 2004

**Awards**

* Above and Beyond Award, Princeton University